

# Resources



## COVID-19 RESOURCES

United Way of Forsyth County has assembled some helpful resources to assist you while navigating the uncertainty brought on by COVID-19. *Information will be updated periodically.*

### UNITED WAY OF FORSYTH COUNTY

[www.unitedwayforsyth.com](http://www.unitedwayforsyth.com)

770.781.4110

Visit our on-line Community Resource Guide – [www.unitedwayforsyth.com/needhelpgivehelp](http://www.unitedwayforsyth.com/needhelpgivehelp) for information on local service providers:



- ❖ Food Pantries
- ❖ Home Delivered Meals
- ❖ Mortgage Payment Assistance
- ❖ Rent Payment Assistance
- ❖ Electric Service Payment Assistance
- ❖ Gas Service Payment Assistance
- ❖ Water Service Payment Assistance



To donate to our COVID-19 Relief Fund go to:  
[www.unitedwayforsyth.com/donatenow](http://www.unitedwayforsyth.com/donatenow)



## COVID-19 HEALTH UPDATES

- ❖ Center for Disease Control and Prevention (CDC) Resource Page for latest up-dates on COVID-19 - [www.cdc.gov/coronavirus/2019-ncov/index.html](http://www.cdc.gov/coronavirus/2019-ncov/index.html)
- ❖ Georgia Department of Public Health: [www.dph.georgia.gov](http://www.dph.georgia.gov)  
COVID-19 Hotline: 844.442.2681 or 404.657.2700
- ❖ National Institutes of Health - [www.nih.gov](http://www.nih.gov)
- ❖ World Health Organization – [www.who.int](http://www.who.int)

- ❖ **State of Georgia COVID-19 Emotional Support Line**  
866.399.8938
- ❖ **Disaster Distress Helpline**  
1.800.985.5990  
Text: "TalkWithUs" to 66746  
[www.DisasterDistress.samhsa.gov](http://www.DisasterDistress.samhsa.gov)
- ❖ **Guide to Coronavirus for Cancer Patients**  
[www.asbestos.com/cancer/coronavirus-guide](http://www.asbestos.com/cancer/coronavirus-guide)
- ❖ **COVID-19 Symptoms App** – [www.apple.com/covid19](http://www.apple.com/covid19) or download from App Store
- ❖ **COVID-19 Virtual Screening Tool** -  
[www.augustahealth.org/expresscare/covid-19-virtual-screening](http://www.augustahealth.org/expresscare/covid-19-virtual-screening)



## **GOVERNMENT**

- ❖ **US Government COVID-19 Action:** [www.usa.gov/coronavirus](http://www.usa.gov/coronavirus)
- ❖ **FEMA COVID-19 Rumor Control:** [www.fema.gov/Coronavirus-RumorControl](http://www.fema.gov/Coronavirus-RumorControl)
- ❖ **Forsyth County Government:** [www.forsythco.com/covid-19](http://www.forsythco.com/covid-19)  
770.781.2101
- ❖ **Forsyth County Senior Services:** [www.forsythco.com/Departments-Offices/Senior-Services](http://www.forsythco.com/Departments-Offices/Senior-Services)  
770.781.2178
- ❖ **City of Cumming Government:** [www.cityofcumming.net/news](http://www.cityofcumming.net/news)  
770.781.2010
- ❖ **Forsyth County Chamber of Commerce:** [www.foco chamber.org](http://www.foco chamber.org)  
[www.together4foco.com](http://www.together4foco.com)  
770.887.6461
- ❖ **US Department of Housing & Urban Development:** [www.hud.gov](http://www.hud.gov)  
404.331.5001  
Foreclosures and evictions on hold for single-family homeowners for 60 days
- ❖ **Department of Labor (Unemployment benefits)** –  
[www.dol.georgia.gov/unemployment-benefits](http://www.dol.georgia.gov/unemployment-benefits) and  
[www.dol.georgia.gov/gdol-covid-19-information](http://www.dol.georgia.gov/gdol-covid-19-information)  
The Georgia Department of Labor has created a section on its website which details new information on how to file for unemployment if your job has been affected by COVID-19.

❖ **Department of Labor:** [www.dol.georgia.gov](http://www.dol.georgia.gov)

Governor Brian Kemp and Labor Commissioner Mark Butler issued a statement regarding the Georgia Department of Labor Assisting Workers during this difficult time. Commissioner Butler is mandating that all employers electronically file a partial claim on behalf of their employees if the current situation has deemed it necessary for you to significantly reduce hours or temporarily lay off workers.

The benefits of partial claim filing:

- Employers retain their workforce – this is not considered a full lay-off
- There is no additional cost to the employer and the UI ratio will not increase due to these layoffs during the current situation
- Your employees will be able to begin receiving monetary benefits within days of the electronic filing which will assist them with meeting the needs of their families
- Partial claims are temporary – they have a 6-week period (which can be extended under certain circumstances)
- Partial Claims do not count against any full claims you may need to make in the future. Should you end up having to lay off employees, those employees would still be entitled to the full 14-week benefit (the current length of time unemployment benefits are allowed).

❖ **SBA Loan Application Information:** [www.sba.gov/disaster-assistance/coronavirus-covid-19](http://www.sba.gov/disaster-assistance/coronavirus-covid-19)

800.659.2955

The U.S. Small Business Administration is offering low-interest federal disaster loans for working capital to small businesses suffering substantial economic injury as a result of the Coronavirus (COVID-19). Small business owners in all U.S. states and territories are currently eligible to apply for these loans.

❖ **IRS –** [www.irs.gov](http://www.irs.gov)

The deadlines to file and pay federal income taxes has been extended to July 15, 2020. All Taxpayer Assistance Centers are temporarily closed due to COVID-19, but most questions can be answered online at [www.irs.gov](http://www.irs.gov)

❖ **Georgia Department of Human Services (DHS):** [www.dhs.georgia.gov](http://www.dhs.georgia.gov)

844.694.2347

Beginning March 23<sup>rd</sup> all DHS offices will encourage customers to use self-service options and telephonic communication as the primary means to conduct business. Individuals requiring in-person consultation will be seen by appointment only.

❖ **Division of Family & Children's Services:**

- Local Office – 770.781.6700
- General Information – [www.dfcs.ga.gov](http://www.dfcs.ga.gov) or call 877.423.4746
- Apply for Food Stamps/SNAP or Medicaid Benefits at: [www.gateway.ga.gov](http://www.gateway.ga.gov); or download an application at [www.dfcs.georgia.gov/services](http://www.dfcs.georgia.gov/services)
- For those without access to online resources, requests can be made by phone to be mailed an application

❖ **Division of Aging Services:** – [www.aging.georgia.gov](http://www.aging.georgia.gov)

866.552.4464

❖ **Division of Child Support Services:** [www.childsupport.georgia.gov](http://www.childsupport.georgia.gov)

844.694.2347



## **UTILITIES**

- ❖ **Georgia Power:** [www.georgiapower.com](http://www.georgiapower.com)  
888.660.5890  
suspending cut-offs and late fees has be extended until further notice; offering a special payment plan for past-due balances for repayment over a 6-month period (Oct. 2020- March 2021)  
[www.georgiapower.com/paymentplan](http://www.georgiapower.com/paymentplan)
- ❖ **Sawnee EMC:** [www.sawnee.com](http://www.sawnee.com)  
770.887.2363  
service disconnections for non-payment and late fees have been suspended until further notice
- ❖ **Amicalola EMC:** [www.amicalolaemc.com](http://www.amicalolaemc.com)  
706.253.5200  
suspending cutoffs and late fees through May 13
- ❖ **Southern Company:** [www.southerncompany.com](http://www.southerncompany.com)  
suspending cutoffs and late fees until further notice
- ❖ **Atlanta Gas Light:** [www.atlantagaslight.com](http://www.atlantagaslight.com)  
800.427.5463  
suspending cutoffs and late fees until further notice
- ❖ **Scana Energy –** [www.scanaenergy.com](http://www.scanaenergy.com)  
877.467.2262  
suspending cut-offs and late fees until at least April 30; call for information
- ❖ **AT&T:** [www.att.com](http://www.att.com)  
800.288.2020  
Will not terminate any phone services and waive late fees through June 30
- ❖ **Verizon Wireless –** [www.verizon.com](http://www.verizon.com)  
800.922.0204  
suspending termination and last fees through June 30
- ❖ **Windstream -** [www.windstream.com](http://www.windstream.com)  
800.347.1991  
suspending cutoffs and late fees through June 30
- ❖ **Xfinity/Comcast -** [www.xfinity.com](http://www.xfinity.com)  
800.934.6489  
suspending cutoffs and late fees through June 30
- ❖ **COVID-19 Internet Access Resources:**  
<https://broadband.georgia.gov/georgia-internet-access-covid-19-update>  
In response to social distancing requirements and stay-at-home instructions, broadband providers are temporarily offering various options to get Georgians internet connectivity. These include free internet service, waiving disconnect and late fees, providing Wi-Fi hot spots, reducing limitation on data-usage, and offering other time-limited options.



## **MEDICAL**

- ❖ **Forsyth County Health Department** – [www.forsythhd.com](http://www.forsythhd.com)  
770.781.6900  
428 Canton Highway, Cumming
  - ❖ **Northside Hospital-Forsyth** – [www.northside.com/forsyth](http://www.northside.com/forsyth)  
770.844.3200  
1200 Northside Forsyth Drive, Cumming
  - ❖ **Georgia Highlands Medical Services** – [www.ghms-ing.org](http://www.ghms-ing.org)  
Community Health Center  
770.887.1668  
260 Elm Street and 475 Tribble Gap Road, Cumming
  - ❖ **Emory Johns Creek** - [www.emoryhealthcare.org/locations/hospitals/emory-johns-creek-hospital](http://www.emoryhealthcare.org/locations/hospitals/emory-johns-creek-hospital)  
678.474.7000  
6325 Hospital Parkway, Johns Creek
  - ❖ **Northeast Georgia Medical Center** – [www.nghs.com](http://www.nghs.com)  
770.291.9000  
743 Spring Street, Gainesville
  - ❖ **CHOA/Scottish Rite Hospital** – [www.choa.org](http://www.choa.org)  
404.785.5437  
1001 Johnson Ferry Road NE, Atlanta 30342
- CHOA at Forsyth Urgent Care** - [www.choa.org/locations/childrens-at-forsyth](http://www.choa.org/locations/childrens-at-forsyth)  
404.785.3229  
410 Peachtree Parkway, Cumming



## **EMERGENCY SHELTERS**

- ❖ **Must Ministries – Elizabeth Inn Emergency Shelter** - [www.mustministries.org](http://www.mustministries.org)  
678.218.4531  
55 Elizabeth Church Road, Marietta 30060  
Clients will receive COVID-19 screening and temp check; shelter is sanitized and cleaned daily and professionally sanitized weekly; Clients exit shelter by 9:00 am and return beginning at 3:00 pm; New Client intake from 10 am – 2 pm Monday through Friday  
Accept Men, Women and Families

- ❖ **Salvation Army Emergency Shelter**  
711 Dorsey Street, Gainesville, 30501  
770.534.7589 (main number); 770.531.0135 (shelter)  
Shelter opens at 4:30; Call for availability  
Will screen wellness of individuals
- ❖ **My Sister's Place**  
2480 Martin Luther King Blvd. Unit 4, Gainesville, 30501  
770.503.1181 (service line); 770.532.5111 (administrative office)  
Accept Women and Children
- ❖ **Atlanta Mission - [www.atlantamission.org](http://www.atlantamission.org)**
  - **The Shepherd's Inn (Men)**  
404.367.2493  
165 Ivan Allen Blvd. NW, Atlanta 30313
  - **My Sisters House (Women & Children)**  
404.367.2465  
921 Howell Mill Road, Atlanta 30318